

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN/015/08NKS

**C A No. Applied For**  
**Complaint No. 130/2021**

**In the matter of:**

Nazreen .....Complainant

**· VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mrs. Vinay Singh Member(Law)
2. Mrs. Monika Taneja, Member (CRM)

**Appearance:**

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Mr. Imran Siddiqi and Ms. Shweta Chaudhary, On behalf of respondent

**ORDER**

Date of Hearing: 31<sup>st</sup> January, 2022  
Date of Order: 03<sup>rd</sup> February, 2022

**Order Pronounced By:- Mrs. Vinay Singh, Member (Law)**

Briefly stated facts of the case are that the complainant applied for new electricity connection but the respondent has not released the same till date.

It is also his submission that he applied for new electricity connection vide application no. 8005237706 for a load of 1 KW but the respondent company rejected his application for new connection on the pretext of "address in MCD objection list: Occupancy cum Completion certificate is required."

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Therefore, he requested the forum to direct the respondent for immediate release of the new connection.

Notices were issued to both the parties to appear before the Forum on 05.01.2021. Due to lack of coram the hearing could not be held. Matter was heard on 17.01.2022.

The respondent in their reply stated that the complainant applied for new electricity connection vide request no. 8005237706 at the premises no. F/F, H.No. 910, Gali Jatwara Tiraha, Behram Khan, Daryaganj, Delhi-110002.

On site verification dated 08.11.2021, it was found that the applied address for which new electricity connection is applied is appearing in the objection list of EDMC. The application for new connection is falling in the MCD objection list so occupancy cum completion certificate is required.

The matter was heard on 17.01.2022, when respondent submitted that premise of the complainant is under the MCD objection list, but the MCD list provided by the respondent is of the year 2019. Forum directed that the Nodal Officer of the respondent should verify from MCD, whether the premise of the complainant is booked or not.

The matter was finally heard on 31.01.2022, when respondent submitted a letter in respect of proceedings dated 17.01.2022 regarding NOC from EDMC through their Nodal Officer.

Legal Officer, Ms. Shweta Chaudhary states that respondent's legal officer visited the EDMC office twice but due to Covid-19, officials of EDMC office are not entertaining persons they are only accepting through regular posts.

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The counsel of the complainant stated that he would like to submit written arguments. A day's time is given to him to submit his arguments. Matter was reserved for orders.

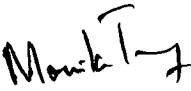
The main issue in the present complaint is whether the connection to the complainant can be granted or not.


We have gone through the submissions made by both the parties. From the narration of facts and material placed before us we find as per respondent's submission the address where the complainant applied for new electricity connection is in MCD objection list.

In view of the above, we are of the considered opinion that for release of new connection the complainant has to obtain true, genuine NOC from EDMC office and submit before the respondent and respondent is further directed to release of the connection after fulfilling all the commercial formalities as per DERC Guidelines 2017.

The case is disposed off with above directions.

No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.

  
(MONIKA TANEJA)  
MEMBER (CRM)

  
(VINAY SINGH)  
MEMBER (LAW)  
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